



Safety is Our Responsibility and Yours!

The Town of Rimbey Public Works employees are responsible for your safety and theirs as they maintain roads, repair broken underground pipes and infrastructure, mow your parks and boulevards, sweep your streets, haul your snow, and work with you on your community projects.

Our employees are professional equipment operators who are cautious and dedicated to their tasks.

Residents Responsibility

It is dangerous to:



- Flag down or stand in the middle of the street and distract an employee operating equipment;
- Jump up on equipment, interfere with steering, clutches, or other “in-cab” equipment and open equipment doors while the machine is running, or the operator is in the piece of equipment;
- Grab the employee to get their attention, no matter the issue, no matter whether they are in the equipment or on the ground with the equipment secured;

There will be no appetite or tolerance for:

- Yelling and screaming at public works employees;
- Verbal name calling;
- Threats;
- Physical advances or threatening behaviour;
- Interfering with the operator’s ability to stop, control, or secure a piece of equipment while in operation.



Consequences:

Rimbey residents are professional and supportive of Town employees and we appreciate that. Should any of the above behaviours be advanced by a resident to a Town Public Works employee, the Community Peace Officers and/or RCMP will be immediately called.

Where to report infrastructure concerns

We welcome your concerns and suggestions. Please call the Town office main number to register all your requests for service. Administrative staff will process your call through our dispatch system and a resolution will be provided to you. Public works staff are not to be contacted directly unless it is an emergency and through the on-call number at 403.704.3332.

Town employees are valuable members of our community and they have chosen to serve you, our residents. We value a partnership between you our residents and our employees. We are confident that issues will be resolved through the appropriate channels so that we can all participate in making Rimbey a great place to live, work, and play.

Yours in Community Service

Donna Tona, CTS

Interim CAO Town of Rimbey

